



(Please read the following statement)

One Way School of Motoring (Bridgnorth): All tuition will take place with a fully qualified DVSA approved instructor in a tuition vehicle that is fully maintained, insured and fit for purpose.

Your instructor: Will fulfil all appointments punctually, professionally and to high standards. In exceptional circumstances should your instructor be unable to make an appointment or should your instructor be delayed, then they will inform you as soon as they can.

You the Student: Students must attend driving lessons in a fit and proper state as determined by the law and have a valid UK provisional driving license that must be brought with them for all lessons. When attending lessons, students should come with a positive attitude to learning and conduct themselves in a polite manner. Students must inform their instructor of any medical conditions that may affect their ability to drive. ([DVLA notifiable medical conditions](#)).

It is the responsibility of the student to ensure that they use their medication correctly and have necessary medication or aids with them in lessons if needed (glasses, inhalers, hearing devices, etc). Students should be dressed appropriately, wear appropriate footwear and observe good personal hygiene. Please do not wear clothing that attracts excessive amounts of pet hair. Cross-contamination is inconsiderate and may cause other students to have an allergic reaction.

Booking a driving lesson: Lessons are booked and confirmed by phone, text message, or e-mail.

Make changes to a booking: Amendments to existing appointments are permitted however, a minimum period of 24 hours' notice is required. Failure to do so may result in the lesson being cancelled and the student being charged for the full lesson amount.

Cancellations: Lesson cancellations are permitted but a minimum period of 48 hours' notice is required. Failure to do so may result in the student being charged the full lesson amount. Exceptions to this may be made at your instructor's discretion in genuinely unforeseen circumstances.

Pay as you go (PAYG) tariff: Lessons that are paid for on a lesson-by-lesson basis. Lesson durations are typically 60, 90, or 120 minutes, 60 minutes being the minimum duration. Payments must be made before your lesson begins.

Pre-pay (En Bloc) tariff: Often referred to as block bookings, this tariff allows you to purchase a block of tuition time in advance at a discounted rate. Payment for the full amount must be made before your first lesson begins.

Offers & Promotions: Special offers are available periodically. Please note that these offers may be subject to individual terms & conditions. Special offers may be withdrawn at any time and without notice.

Driving tests: Your instructor will continually record and assess your progress throughout your driver training and will advise you when and how to go about booking and preparing for your driving test when appropriate.

It must not be assumed that the tuition vehicle will be available for you to use on the day of your driving test or that your instructor will accompany you if they do not deem you test ready.

Payments: Payments must always be made in full and on time. Payments can be done by Cash or Bank Transfer (BACS). Cheques are not accepted. Please speak to your instructor about BACS payments.

Deposits: A deposit may be asked for before driving lessons begin.

Deposits will be refunded upon completion of your training assuming that no late cancellation or no-show fees have accrued.

Refunds: Refunds are available for outstanding credit on pre-pay (En Bloc) tariffs only. Please note that all refunds are calculated at the PAYG rate.

Right to refuse: Your instructor reserves the right to refuse driving tuition should they deem you unfit to drive. Unfit to drive includes and is not limited to; a driver being under the influence of alcohol or drugs (illegal or prescribed), sleep deprivation and inappropriate attitude.

The decision to refuse driving tuition is absolute and charges still apply.

Hiatus: Should you not attend a driving lesson, after a prolonged period with no communication, it will be assumed that you no longer wish to continue with your driving tuition.

A prolonged period is defined as up to 4 weeks. After which you'll be removed from the student list. Eligible refunds will be made upon request (See Refunds).

Personal Data: No data is held in digital form. Data collected is used to verify the legitimacy of a student. Training records are kept and maintained in paper form only. All records will be securely disposed of on completion of your training.

It is assumed that you have read, understood, and agreed to the terms and conditions statement before you commence your first driving lesson.